

113 Prices and Eligibility

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1.0 Express Mail Prices and Fees

1.1 Prices Charged Per Piece

[1-29-09] Express Mail postage is charged for each addressed piece according to its weight and zone.

1.2 Price Application

Except under 1.4, *Flat Rate Envelope*, Express Mail items are charged the 0.5-pound price for items up to 0.5 pound. Items over 0.5 pound are rounded up to the next whole pound. For example, if a piece weighs 0.25 pound, the weight (postage) increment is 0.5 pound; if a piece weighs 0.75 pound, the weight (postage) increment is 1 pound; if a piece weighs 1.2 pounds, the weight (postage) increment is 2 pounds. Except for the Express Mail Flat Rate Envelope, Express Mail prices are based on weight and zone.

1.3 Prices

[1-4-10] See [Notice 123—Price List](#) for applicable Express Mail retail prices. Commercial base prices are available when postage is paid through Click-N-Ship service at usps.com or by registered end-users of PC Postage using a qualifying shipping label managed by the PC Postage system.

1.4 Flat Rate Envelope

[1-4-10] Material mailed in the USPS-provided Express Mail Flat Rate Envelope is charged a flat rate, regardless of the actual weight (up to 70 pounds) of the mailpiece or domestic destination. Only USPS-produced Flat Rate Envelopes are eligible for the Flat Rate Envelope price. Custom Designed items are not eligible for Flat Rate pricing. When sealing a Flat Rate Envelope, the container flaps must be able to close within the normal folds. Tape may be applied to the flaps and seams to reinforce the container provided the design of the container is not enlarged by opening the sides, and the container is not reconstructed in any way.

1.5 Sunday and Holiday Premium

[1-4-10] Delivery guaranteed for a Sunday or holiday is charged a premium fee (see [Notice 123—Price List](#)), unless paying via an Express Mail Manifesting Agreement. Customers not desiring delivery on a Sunday or a holiday may avoid the premium by opting for guaranteed delivery on the subsequent delivery day.



113.1.6

1.6 Pickup on Demand

1.6.1 Pickup on Demand Fee

[1-4-10] See [Notice 123—Price List](#) for fee per occurrence. This service may be combined with Priority Mail, Package Services, and international mail pickups (see [507.6.0](#)).

1.6.2 Pickup on Demand Service

The Pickup on Demand fee is charged every time pickup service is provided, regardless of the number of pieces picked up, as described in [507.6.0](#).

1.7 Computing Postage

For each addressed mailpiece, determine single-piece price based on weight and zone under [1.1](#). For Express Mail, affix postage to each piece under [114.1.2](#), [Affixing Postage—Single-Piece Mailings](#).

2.0 Basic Eligibility Standards for Express Mail

2.1 Definition

Express Mail is an expedited service for shipping any mailable matter, with guaranteed delivery, subject to the standards below. Express Mail International is available between the United States and most foreign countries (see the *International Mail Manual*).

2.2 Matter Closed Against Postal Inspection

Matter closed against postal inspection includes First-Class Mail, Priority Mail, and Express Mail. The USPS may open mail other than First-Class Mail, Priority Mail, or Express Mail to determine whether the proper postage is paid. Material wrapped or packaged so that it cannot be examined easily or examined without destruction or serious damage is closed against postal inspection and is charged the appropriate First-Class Mail, Priority Mail or Express Mail price.

3.0 Content Standards for Express Mail

3.1 Eligibility

All mailable matter may be sent as Express Mail, except matter prohibited by standards (e.g., certain hazardous materials).

3.2 Matter Required to be Mailed as First-Class Mail

Mailers have the option to use Express Mail service for mailpieces required to be mailed as First-Class Mail or Priority Mail. Complete descriptions of matter requiring the use of First-Class Mail are provided in [133.3.0](#).

4.0 Service Features of Express Mail

4.1 General

The service features are as follows:

- a. Customers may access delivery information on the Internet by visiting www.usps.com or calling 1-800-222-1811 toll-free and providing the article number. A delivery record, including the recipient's signature, will be faxed or mailed upon request.
- b. When a waiver of signature is authorized by the mailer, the delivery employee signs upon delivery. The item is delivered to the addressee's mail receptacle or other secure location. Customers who waive the signature requirement will be provided only the delivery date and will not receive an image of the signature when accessing the delivery record on the Internet or when calling the toll-free number. Restrictions for waiver of signature are defined in [503.1.1.6, Insurance and Indemnity](#), and [503.1.1.7, Additional Insurance](#).

4.2 Express Mail Next Day Delivery

4.2.1 Availability

[11-29-09] Express Mail Next Day Delivery is available at designated USPS facilities, designated Express Mail collection boxes, or through Carrier Pickup or Pickup on Demand service, for overnight service to designated 3-digit or 5-digit destination ZIP Code delivery areas, facilities, or locations (Post Office to Addressee Service). For an additional option, see [4.2.5, Hold for Pickup](#).

4.2.2 Where Not Available

Next Day Delivery may not be available at or between all Post Offices or at all times of deposit. An Express Mail Next Day Delivery directory, showing detailed local information about Express Mail Next Day Delivery, is available at Post Offices.

4.2.3 Acceptance

[11-29-09] Express Mail Next Day Delivery items must be presented no later than the times authorized by the postmaster. Express Mail Next Day Delivery items mailed after the time authorized by the postmaster are accepted for delivery on the second day after mailing, subject to the standards for this service.

4.2.4 Delivery Times

[11-29-09] Items are delivered by noon or 3 p.m. on the next day. If delivery is not made, the addressee is notified; a reminder notice is also left on the third day. A second delivery is attempted only upon customer request.

4.2.5 Hold for Pickup

Under Hold for Pickup service, items presented under [4.2.1](#) are available for claim by the addressee at the destination facility by 10 a.m., 12 p.m., or 3 p.m. of the next day the destination office is open for retail business.

4.2.6 Refunds

For Express Mail Next Day Delivery, the USPS refunds the postage for an item not available for customer pickup at destination or for which delivery to the addressee was not attempted, subject to the standards for this service, unless the delay was caused by one of the situations in [114.2.1, Postage Not Refunded](#).



4.3 Express Mail Second Day Delivery

4.3.1 Availability

[11-29-09] Express Mail Second Day Delivery is available to any 3-digit or 5-digit ZIP Code destination not listed in the Next Day Delivery directory mentioned in [4.2.2](#) (Post Office to Addressee Service). Items are delivered to the addressee by noon or 3 p.m. on the second delivery day. If delivery is not made, the addressee is notified, a second notice is left on the third day, and a second delivery is attempted upon customer request. For an additional option, see [4.3.4, Hold for Pickup](#).

4.3.2 Acceptance

Express Mail Second Day Delivery is accepted at designated USPS facilities, at Express Mail collection boxes, and through Pickup on Demand service.

4.3.3 Acceptance Times

Express Mail Second Day Delivery shipments must be presented by 5 p.m., or such later time authorized by the postmaster. For Second Day Delivery, the USPS refunds postage for an item not available for customer pickup or for which delivery was not attempted, subject to the standards for this service, unless the item was:

- a. Delayed by strike or work stoppage.
- b. Made available for claim, or delivery was attempted within the times specified by the standards for this service, and then the item was delayed because forwarding or return service was provided.

4.3.4 Hold for Pickup

Under Hold for Pickup service, items presented under [4.3.3](#) are available for pick up by the addressee at the destination facility by 10 a.m., 12 p.m., or 3 p.m. of the second delivery day that the destination office is open for retail business.

4.3.5 Refunds

For Express Mail Second Day Delivery, the USPS refunds the postage for an item not available for customer pickup at destination or for which delivery to the addressee was not attempted, subject to the standards for this service, unless the delay was caused by one of the situations in [114.2.1, Postage Not Refunded](#).

4.4 Express Mail Military Service (EMMS)

4.4.1 Objectives

For Express Mail Military Service (EMMS), items presented at APO/FPO and DPO facilities before the published cut-off time are delivered the second day after acceptance. Items presented after the published cut-off time are delivered the third day after acceptance. For EMMS, the USPS refunds postage for an item not available for customer pickup at the APO/FPO or DPO address or for which delivery to the addressee was not attempted domestically within the times specified by the standards for this service, unless the item was delayed by Customs; the item was destined for an APO/FPO or DPO that was closed on the intended day of delivery (delivery is attempted the next business day); or the delay was caused by one of the situations in [114.2.1, Postage Not Refunded](#).

4.4.2 Availability

EMMS (under [703.2.6](#), *Express Mail Military Service (EMMS)*) is available between the United States and designated APO/FPO and DPOs to provide Department of Defense personnel stationed overseas, and others entitled to APO/FPO and DPO mailing privileges, an expedited delivery service to or from the United States. EMMS Custom Designed Service and EMMS drop shipment service are available to authorized APO/FPO and DPO destinations.

4.5 Custom Designed

[\[11-29-09\]](#) Custom Designed mailings are only available at commercial prices under [413.4.4](#).

4.6 Express Mail Open and Distribute

[\[11-29-09\]](#) Express Mail Open and Distribute provides an alternative for mailers who want to expedite mailings of other classes of mail to destination postal facilities, subject to the corresponding standards. See [705.16.0](#).

