

Summary of Changes

Mailing Standards of the United States Postal Service, *International Mail Manual*

Issued July 7, 2014

This Summary of Changes to *Mailing Standards of the United States Postal Service, International Mail Manual (IMM)* includes revisions that have become effective during the previous 12 calendar months.

In chapters 1–9 and in “Country Price Groups and Weight Limits” of this online version of the IMM, change bars (vertical lines in the margin) indicate that *Postal Bulletin* updates have been incorporated in the adjacent text (note that the change bars appear only in the PDF version, and only for revisions effective in the calendar year 2013, not for all the previous 12 months). However, in the individual country listings (ICLs) of this online IMM, change bars do *not* appear even though *Postal Bulletin* updates have been incorporated in the ICL text.

- Effective July 28, 2013, as noted in PB issue 22365, the entire IMM is revised to reflect the renaming of “Express Mail International” to “Priority Mail Express International,” the renaming of domestic “Express Mail” to “Priority Mail Express,” and the renaming of “Express Mail Corporate Account (EMCA)” to “USPS Corporate Account (USPSCA).” Appropriate revisions appear in more than a thousand places throughout the IMM.
- Effective January 26, 2014, as noted in PB issue 22378, the following sections in chapters 1 and 2 are revised to clarify the mailing procedures for privately printed customs forms:

| | | |
|---------|---------|---------|
| 123.3 | 253.222 | 292.26 |
| 223.222 | 264.3 | 292.132 |
| 233.222 | 292.132 | 292.26 |
| 243.3 | | |

- Effective May 5, 2014, as noted in PB issue 22386 and 22390, the following sections are revised to refer to the International Research Group (which was formerly the International Inquiry Center) and to PS Form 2855, *International Claim for Indemnity*, rather than to PS Form 1000, *Domestic Claim* (which was formerly titled *Domestic or International Claim*):

| | | | |
|---------|---------------|-------|-------|
| 713.612 | Exhibit 922.2 | 931.1 | 943.1 |
| 921.3 | 922.3 | 942.1 | 943.2 |
| 921.4 | 922.4 | 942.2 | |

- Effective July 7, 2014, as noted in PB issue 22390, the following sections are revised to update various references regarding the mailing of dangerous goods and to clarify mailability standards based on current criteria:

| | | | |
|--------|--------|-------|-------|
| 131.1 | 135.31 | 135.5 | 138.2 |
| 135.11 | 135.32 | 136.4 | 139.2 |
| 135.12 | 135.33 | 137 | Index |

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| Chapter 1, International Mail Services | | | |
| 116 | added to list Postal Service trademarks that appear throughout the IMM (in lieu of using the ® and ™ symbols throughout the IMM). | 10-7-2013 | 22371 |
| 123.1 | revised to reflect revised edition dates for PS Form 2976 and PS Form 2976-A. | 7-28-2013 | 22367 |
| | revised in its entirety to reflect current information including about PS Form 2976-B. | 9-3-2013 | 22368 |
| 123.61 | revised in items a and c to reflect current information including about PS Form 2976-B. | 9-3-2013 | 22368 |
| Exhibit 123.61 | revised in the “Priority Mail Express International Items” section to add a reference to PS Form 2976-B. | 9-3-2013 | 22368 |
| | revised to reflect current information for Free Matter for the Blind service. | 3-3-2014 | 22382 |
| 123.623 | revised to reflect new eligibility standards for items that can be mailed under the “known mailer” standards without a customs declaration form. | 7-28-2013 | 22366 |
| Exhibits 123.711a and b | revised to show images from the July 2013 edition of PS Form 2976. | 7-28-2013 | 22367 |
| 123.712 | revised to clarify that <i>any</i> item bearing a retail customs form that is not accepted by an authorized employee will be returned to the sender. | 7-28-2013 | 22365 |
| Exhibits 123.721a, b, and c | revised to show images from the July 2013 edition of PS Form 2976A. | 7-28-2013 | 22367 |
| 123.722 | revised to clarify that <i>any</i> item bearing a retail customs form that is not accepted by an authorized employee will be returned to the sender. | 7-28-2013 | 22365 |
| 123.73 | revised to reflect current information including about PS Form 2976-B. | 9-3-2013 | 22368 |
| 134.3 | added to provide information regarding the mailing of rough diamonds (with current 134.3 renumbered as 134.4). | 1-26-2014 | 22375 |
| 139 | added to reflect mailability and preparation requirements for cremated remains (human ashes) mailed internationally. | 7-28-2013 | 22365 |
| | revised to reflect current packaging and shipping requirements for cremated remains. | 7-7-2014 | 22390 |
| 152.63 | revised to provide additional options for mailers to meet the minimum requirements for certain international mailpieces paid by permit imprint. | 7-28-2013 | 22365 |
| 152.64 | revised to add indicia formats for Priority Mail Express International service, and to note the expiration date for using indicia formats for Express Mail International service. | 7-28-2013 | 22365 |
| Chapter 2, Conditions for Mailing | | | |
| Throughout Chapter 2 | revised throughout the entire chapter to reflect changes to prices and standards for the international shipping services. | 1-26-2014 | 22378 |
| Exhibit 213.5 | revised to add entries for Curacao and Sint Maarten, and to remove the entry for Netherlands Antilles. | 7-28-2013 | 22365 |

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| 222.4 | revised to reflect preparation requirements for Priority Mail Express International shipments. | 7-28-2013 | 22365 |
| | revised to reflect preparation requirements for Priority Mail Express International shipments. | 1-26-2014 | 22375 |
| Exhibit 222.4 | revised to reflect preparation requirements for Priority Mail Express International shipments. | 1-26-2014 | 22375 |
| 222.5 | revised to reflect preparation requirements for Priority Mail Express International shipments. | 7-28-2013 | 22365 |
| | revised to reflect preparation requirements for Priority Mail Express International shipments. | 1-26-2014 | 22375 |
| 224 | revised to reflect preparation requirements for Priority Mail Express International shipments. | 7-28-2013 | 22365 |
| | revised to reflect preparation requirements for Priority Mail Express International shipments. | 1-26-2014 | 22375 |
| 232.122 | revised to note all the countries to which Electronic USPS Delivery Confirmation International service is available. | 7-28-2013 | 22365, 22367 |
| | revised in Exhibit 232.122 to indicate a temporary suspension of Electronic USPS Delivery Confirmation International service to Brazil, Denmark, France, Gibraltar, Italy, Luxembourg, and Portugal. | 6-12-2014 | 22391 |
| 232.52 | revised to codify who is eligible for Priority Mail International Regional Rate Box prices. | 9-3-2013 | 22370 |
| 232.81 | revised to reflect the standards for insurance liability payments for Priority Mail International ordinary and insured parcels that have been lost or have been delivered in damaged condition or with missing contents. | 1-1-2014 | 22376 |
| Exhibit 232.83 | revised to reflect changes to the indemnity limits for ordinary Priority Mail International parcels. | 1-1-2014 | 22375 |
| 242.42 | revised to reflect current information for Free Matter for the Blind service. | 4-7-2014 | 22384 |
| 244.2 | revised in item b to reflect current information for Free Matter for the Blind service. | 4-7-2014 | 22384 |
| 244.4 | revised to add glue as an option to secure the open sides of First-Class Mail International letter-size and flat-size mailpieces. | 11-4-2013 | 22373 |
| 252.22 | revised to note all the countries to which Electronic USPS Delivery Confirmation International service is available. | 7-28-2013 | 22365, 22367 |
| | revised in Exhibit 252.22 to indicate a temporary suspension of Electronic USPS Delivery Confirmation International service to Brazil, Denmark, France, Gibraltar, Italy, Luxembourg, and Portugal. | 6-12-2014 | 22391 |
| 252.52 | revised to reflect current information for Free Matter for the Blind service. | 4-7-2014 | 22384 |
| 254.2 | revised in item b to reflect current information for Free Matter for the Blind service. | 3-3-2014 | 22382 |
| 270 | revised in its entirety to reflect current information for Free Matter for the Blind service. | 3-3-2014 | 22382 |
| 292.233 | revised in its entirety to reflect current information for IPA service. | 1-26-2014 | 22383 |

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| Exhibits 292.45a and 292.45b — which had been designated as “Exhibit 292.452” and “Exhibit 292.47” until January 26, 2014 | revised to add entries for Curacao and Sint Maarten, to remove the entry for Netherlands Antilles, and to update the footnote number for New Zealand. | 7-28-2013 | 22365 |
| | revised to update the foreign office of exchange code for IPA items sent to Mauritius. | 9-3-2013 | 22366 |
| | revised to update the foreign office of exchange code for IPA items sent to Great Britain. | 9-3-2013 | 22367 |
| | revised to update the foreign office of exchange codes for IPA items sent to Ascension, Bhutan, Falkland Islands, and Saint Helena. | 11-4-2013 | 22373 |
| | revised in Exhibit 292.45b to reflect the current foreign office of exchange code for containers of IPA flat-size items to Canada. | 5-5-2014 | 22386 |
| 292.481 | revised in the third sentence to reflect current information for IPA service. | 1-26-2014 | 22383 |
| 292.483 | revised in the title to reflect current information for IPA service. | 1-26-2014 | 22383 |
| 293.233 | revised in its entirety to reflect current information for ISAL service. | 1-26-2014 | 22383 |
| Exhibits 293.45a and 293.45b — which had been designated as “Exhibit 293.452” and “Exhibit 293.47” until January 26, 2014 | revised to add entries for Curacao and Sint Maarten, and to remove the entry for Netherlands Antilles. | 7-28-2013 | 22365 |
| | revised to update the foreign office of exchange codes for ISAL items sent to France and Mauritius. | 9-3-2013 | 22366 |
| | revised to update the foreign office of exchange codes for ISAL items sent to Great Britain. | 9-3-2013 | 22367 |
| | revised in Exhibit 293.45b to reflect the current foreign office of exchange code for containers of ISAL flat-size items to Canada. | 5-5-2014 | 22386 |
| 293.481 | revised in the third sentence to reflect current information for ISAL service. | 1-26-2014 | 22383 |
| 293.483 | revised in the title to reflect current information for ISAL service. | 1-26-2014 | 22383 |
| Chapter 3, Extra Services | | | |
| 323.1 | revised to reflect the standards for insurance liability payments for Priority Mail International ordinary and insured parcels that have been lost or have been delivered in damaged condition or with missing contents. | 1-1-2014 | 22376 |
| 323.62 and Exhibit 323.62 | revised to reflect a change in the conversion rate between special drawing right (SDR) values and U.S. dollars. | 1-1-2014 | 22375 |
| 333.2 | revised to reflect changes to the indemnity limit for Registered Mail items. | 1-1-2014 | 22375 |
| 334.32 | revised to reflect current information for Free Matter for the Blind service. | 4-7-2014 | 22384 |
| 334.42 | revised to reflect current information for Free Matter for the Blind service. | 3-3-2014 | 22382 |
| 335 | revised to reflect the standards for insurance liability payments for Registered Mail items that have been lost or have been delivered in damaged condition or with missing contents. | 1-1-2014 | 22376 |
| 372.2a | revised to indicate that the maximum purchase amount per day is \$1,500. | 1-26-2014 | 22378 |

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| 372.3 and Exhibit 372.3 | revised to indicate that the maximum purchase amount, refund amount, and change of payee amount per day is \$1,500 | 1-26-2014 | 22378 |
| 372.5 | revised to note that Sure Money (DineroSeguro) service to Argentina is temporarily suspended. | 10-28-2013 | 22375 |
| Chapter 4, Treatment of Outbound Mail | | | |
| 440 (with previous 440 renumbered as 450) | added to establish what actions the Postal Service will take when an air carrier refuses an international mailpiece. | 9-3-2013 | 22368 |
| Chapter 5, Nonpostal Export Regulations | | | |
| 524.1 | revised to update various mailing standards consistent with the U.S. Census Bureau's Foreign Trade Regulations. | 6-2-2014 | 22388 |
| 524.21 | revised to update various mailing standards consistent with the U.S. Census Bureau's Foreign Trade Regulations. | 6-2-2014 | 22388 |
| 524.22 | revised in item 1 to reflect an updated Internet address for the AESDirect Web site. | 9-3-2013 | 22369 |
| 526.2 | revised to update various mailing standards consistent with the U.S. Census Bureau's Foreign Trade Regulations. | 6-2-2014 | 22388 |
| 527 | revised in items a and d to reflect the applicability of the July 2013 editions of PS Form 2976 and PS Form 2976-A. | 7-28-2013 | 22367 |
| | revised in its entirety to reflect current information including about PS Form 2976-B. | 9-3-2013 | 22368 |
| 533.3 | revised to reflect the applicability of the July 2013 edition of PS Form 2976-A. | 7-28-2013 | 22367 |
| | revised in its entirety to reflect current information including about PS Form 2976-B. | 9-3-2013 | 22368 |
| 541.11 | revised with minor updates regarding the exporting of defense articles, including an update to the Internet address for the U.S. Department of State. | 6-2-2014 | 22388 |
| 560 | revised to provide information regarding the mailing of rough diamonds. (Previously, 560 was "Reserved.") | 1-26-2014 | 22375 |
| Chapter 6, Special Programs | | | |
| 622.2 | revised to reflect the new mailing address for applications and to change the title of "manager of Regional Business Development" to "manager of Global Direct Entry." | 11-14-2013 | 22376 |
| 622.3 | revised to change the title of "manager of Regional Business Development" to "manager of Global Direct Entry." | 11-14-2013 | 22376 |
| 623.1 | revised to remove the following reason for the Postal Service to disqualify a GDE wholesaler: that the wholesaler, a subsidiary, an affiliate, an agent, or a company of the wholesaler operates or participates in the equivalent of a GDE Wholesaler Program that is in direct competition with the Postal Service. | 11-14-2013 | 22376 |
| | revised to clarify that the Postal Service will disqualify a Global Direct Entry (GDE) participant as a wholesaler if it is listed in the System of Award Management (SAM) Exclusions Extract. | 6-2-2014 | 22388 |

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| Chapter 7, Treatment of Inbound Mail | | | |
| Exhibit 711.62 | revised to reflect current information for U.S. Customs Service locations. | 9-3-2013 | 22369 |
| 713.11 | revised to clarify that the envelope applied to inbound dutiable mail is issued by Customs and Border Protection. | 10-7-2013 | 22371 |
| Chapter 9, Inquiries, Indemnities, and Refunds | | | |
| 922.2 and Exhibit 922.2 | revised to reflect the standards for insurance liability payments for Registered Mail items and for Priority Mail International ordinary and insured parcels that have been lost or have been delivered in damaged condition or with missing contents. | 1-1-2014 | 22376 |
| Exhibit 922.2 | revised to indicate how customers file claims for GXG items that are returned to sender and that might have damaged or missing contents. | 7-7-2014 | 22391 |
| 930 | revised in several sections (931.22, 933.11, 933.12, 933.14, 934.11, 934.13, and 934.14) to reflect the standards for insurance liability payments for Registered Mail items and for Priority Mail International ordinary and insured parcels that have been lost or have been delivered in damaged condition or with missing contents. | 1-1-2014 | 22376 |
| 934.2 | revised to reflect changes to the indemnity limit for Registered Mail items. | 1-1-2014 | 22375 |
| 941.32 | revised in its entirety to reflect new contact information for mailers requesting postage refunds from foreign countries. | 3-3-2014 | 22382 |
| Index of Countries and Localities | | | |
| Throughout | revised to reflect the current names of certain countries and to delete certain country names that are no longer current. | 5-5-2014 | 22386 |
| Tokelau | revised to reflect the current information for Tokelea. | 7-7-2014 | 22390 |
| Country Price Groups and Weight Limits | | | |
| Curacao | added (to indicate that it is an independent country within the Kingdom of the Netherlands). | 7-28-2013 | 22365 |
| Mexico | revised to reflect that the weight limit for Priority Mail Express International items and Priority Mail International items is 70 pounds. | 1-26-2014 | 22378 |
| Netherlands Antilles | removed (to indicate that it has ceased to exist as a separate entity). | 7-28-2013 | 22365 |
| Sint Maarten | added (to indicate that it is an independent country within the Kingdom of the Netherlands). | 7-28-2013 | 22365 |

| This chapter, subchapter, part, section, or ICL... | is... | effective... | as noted in Postal Bulletin issue... |
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| Individual Country Listing | | | |
| Each country that offers Priority Mail Express International service — which had been titled “Express Mail International” service until July 28, 2013 | revised to rename “Express Mail International” to “Priority Mail Express International,” and to add a note to the “Customs Forms Required” table about preparation requirements for Priority Mail Express International shipments. | 7-28-2013 | 22365 |
| | revised to reflect preparation requirements for Priority Mail Express International shipments. | 1-26-2014 | 22375 |
| Each country that offers Free Matter for the Blind service | revised to reflect current information for Free Matter for the Blind service. | 3-3-2014 | 22382 |
| Each country that offers Registered Mail service | revised to note that Registered Mail service is available with First-Class Package International Service. | 7-28-2013 | 22366 |
| | revised to reflect changes to the indemnity limit for Registered Mail items. | 1-1-2014 | 22375 |
| | revised to reflect current information for Free Matter for the Blind service. | 3-3-2014 | 22382 |
| Azerbaijan | revised to reflect a change to the Prohibitions section. | 9-3-2013 | 22368 |
| | revised to reflect a change to the Observations section. | 4-7-2014 | 22384 |
| Belarus | revised to reflect a change to the Restrictions section. | 1-26-2014 | 22376 |
| Belgium | revised to reflect a change to the Prohibitions section. | 9-3-2013 | 22368 |
| | revised to reflect a change to the Prohibitions section. | 4-7-2014 | 22384 |
| Bhutan | revised to reflect a change to the Observations section. | 9-3-2013 | 22368 |
| Brazil | revised to reflect changes to the Observations section. | 9-3-2013 | 22368 |
| | revised to reflect a change to the Observations section. | 3-3-2014 | 22382 |
| Canada | revised to reflect changes to the Observations section. | 1-26-2014 | 22376 |
| Cayman Islands | revised to reflect changes to the Prohibitions, Restrictions, and Observations sections. | 3-3-2014 | 22382 |
| China | revised to reflect changes to the Restrictions and Observations sections. | 10-7-2013 | 22371 |
| Curacao | added (to indicate that it is an independent country within the Kingdom of the Netherlands). | 7-28-2013 | 22365 |
| Ecuador | revised to reflect changes to the Prohibitions and Restrictions sections. | 1-26-2014 | 22378 |
| Great Britain and Northern Ireland | revised to reflect changes to the Prohibitions and Restrictions sections. | 9-3-2013 | 22368 |
| Greece | revised to reflect changes to the Observations section. | 9-3-2013 | 22368 |
| Iran | revised to reflect a change to the Prohibitions section. | 9-3-2013 | 22368 |
| Korea, Democratic People’s Republic of (North Korea) | revised in the second preliminary note to reflect current information for Free Matter for the Blind service. | 4-7-2014 | 22384 |
| Kyrgyzstan | revised to reflect changes to the Restrictions section. | 10-7-2013 | 22371 |
| Laos | revised to reflect changes to the Prohibitions section. | 1-26-2014 | 22376 |

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|---|--|---------------------|---|
| Mexico | revised to reflect changes to the Prohibitions and Observations sections. | 9-3-2013 | 22368 |
| | revised to reflect that the weight limit for Priority Mail Express International items and Priority Mail International items is 70 pounds. | 1-26-2014 | 22378 |
| Moldova | revised to reflect a change to the Observations section. | 4-7-2014 | 22384 |
| Netherlands Antilles | removed (to indicate that it has ceased to exist as a separate entity). | 7-28-2013 | 22365 |
| Peru | revised to reflect changes to the Prohibitions and Restrictions sections. | 9-3-2013 | 22368 |
| Qatar | revised to reflect changes to the Prohibitions and Restrictions sections. | 1-26-2014 | 22376 |
| Russia (Russian Federation) | revised to reflect changes to the Prohibitions and Restrictions sections. | 10-7-2013 | 22371 |
| Sint Maarten | added (to indicate that it is an independent country within the Kingdom of the Netherlands). | 7-28-2013 | 22365 |
| Turkey | revised to reflect changes to the Prohibitions and Restrictions sections. | 9-3-2013 | 22368 |
| Ukraine | revised to reflect a change to the Restrictions section. | 9-3-2013 | 22368 |
| | revised to reflect a change to the Prohibitions section. | 4-7-2014 | 22384 |
| Uruguay | revised to reflect changes to the Prohibitions section. | 7-7-2014 | 22390 |
| Uzbekistan | revised to reflect a changes to the Prohibitions section. | 9-3-2013 | 22368 |
| Venezuela | revised to reflect changes to the Restrictions and Observations sections, and to the Priority Mail Express International section. | 1-26-2014 | 22376 |