

500 Additional Services

TOPICS

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505 Return Services
507 Mailer Services
508 Recipient Services
509 Other Services

503 Extra Services

1.0 Registered Mail

- 1.1 Registered Mail Fees
- 1.2 Basic Information About Registered Mail
- 1.3 Fees and Liability
- 1.4 Mailing
- 1.5 Delivery
- 1.6 Inquiry on Uninsured Article

2.0 Certified Mail

- 2.1 Certified Mail Fees
- 2.2 Basic Information
- 2.3 Mailing

3.0 Insured Mail

- 3.1 Insurance Coverage-Priority Mail Express
- 3.2 Insurance Coverage — Priority Mail
- 3.3 Insured Mail Fees
- 3.4 Basic Information
- 3.5 Mailing
- 3.6 Bulk Insurance for Standard Mail
- 3.7 Delivery

4.0 Certificate of Mailing

- 4.1 Certificate of Mailing Fees
- 4.2 Basic Information
- 4.3 Presentation
- 4.4 Other Bulk Quantities—Certificate of Bulk Mailing

5.0 Return Receipt

- 5.1 Return Receipt Fees
- 5.2 Basic Information
- 5.3 Obtaining Service
- 5.4 Delivery
- 5.5 Requests for Delivery Information

6.0 Bulk Proof of Delivery

- 6.1 Description
- 6.2 Eligibility
- 6.3 Certification
- 6.4 Prices and Fees

7.0 Restricted Delivery

- 7.1 Restricted Delivery Fee
- 7.2 Basic Information
- 7.3 Obtaining Service
- 7.4 Delivery

8.0 Adult Signature

- 8.1 Prices

- 8.2 Basic Information
- 8.3 Basic Delivery Standards
- 8.4 Privately Printed Labels
- 8.5 Where to Mail
- 8.6 Firm Sheets - Three or More Pieces

9.0 Return Receipt for Merchandise

- 9.1 Return Receipt for Merchandise Fees
- 9.2 Basic Information
- 9.3 Mailing
- 9.4 Delivery

10.0 USPS Tracking

- 10.1 USPS Tracking Fee
- 10.2 Basic Information
- 10.3 Labels
- 10.4 Barcodes
- 10.5 Electronic File Transmission
- 10.6 Acceptance

11.0 Signature Confirmation

- 11.1 Signature Confirmation Fees
- 11.2 Basic Information
- 11.3 Labels
- 11.4 Barcodes
- 11.5 Electronic File Transmission
- 11.6 Acceptance

12.0 Collect on Delivery (COD)

- 12.1 Collect on Delivery Fees
- 12.2 Basic Information
- 12.3 Forms
- 12.4 Mailing
- 12.5 Delivery

13.0 Special Handling

- 13.1 Fees for Special Handling
- 13.2 Basic Information

14.0 IMb Tracing

- 14.1 Basic Information
- 14.2 Barcodes

15.0 Money Orders

- 15.1 Fees for Money Orders
- 15.2 Issuing Money Orders
- 15.3 Cashing Money Orders
- 15.4 Federal Reserve System

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Return Services

- 1.0 Business Reply Mail (BRM)**
 - 1.1 Business Reply Mail (BRM) Prices and Fees
 - 1.2 Qualified Business Reply Mail (QBRM) Prices
 - 1.3 Qualified Business Reply Mail (QBRM) Basic Standards
 - 1.4 General Information
 - 1.5 Permits
 - 1.6 Postage, Per Piece Fees, and Account Maintenance Fees
 - 1.7 Mailpiece Characteristics
 - 1.8 Format Elements
 - 1.9 Additional Standards for Letter-Size and Flat-Size BRM
 - 1.10 Additional Standards for Qualified Business Reply Mail (QBRM)
 - 1.11 BRM Distributed and Received by Agents of a Permit Holder
 - 1.12 Bulk Weight Averaged Nonletter-size BRM
- 2.0 Permit Reply Mail**
 - 2.1 General Information
 - 2.2 Authorization and Revocation
 - 2.3 Format Elements
 - 2.4 Permit Imprint Account
 - 2.5 Company Permit Reply Mail Imprint
- 3.0 Merchandise Return Service**
 - 3.1 Prices and Fees
 - 3.2 Basic Standards
 - 3.3 Additional Standards for Permit Holder
 - 3.4 Additional Standards for Permit Holder's Customer
 - 3.5 Preparation
 - 3.6 Enter and Deposit
 - 3.7 Priority Mail Reshipment
- 4.0 USPS Return Services**
 - 4.1 Description
 - 4.2 Permits, Authorizations and Fees
 - 4.3 Extra Services
 - 4.4 Pricing
 - 4.5 Computing Postage
 - 4.6 Label Requirements
 - 4.7 Priority Mail Return Service
 - 4.8 First-Class Package Return Service
 - 4.9 Ground Return Service

- 5.0 Parcel Return Service**
 - 5.1 Basic Information
 - 5.2 Postage and Fees
 - 5.3 Prices
 - 5.4 Label Formats
- 6.0 Parcel Return Service—Full Network**
 - 6.1 Description
 - 6.2 Application
 - 6.3 Postage and Fees
 - 6.4 Prices
 - 6.5 Label Formats
- 7.0 Bulk Parcel Return Service**
 - 7.1 Bulk Parcel Return Service (BPRS) Fees
 - 7.2 Charges and Fees
 - 7.3 General Information
 - 7.4 Permits
 - 7.5 Label Requirements
 - 7.6 Format

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Mailer Services

- 1.0 Treatment of Mail**
 - 1.1 Nondelivery of Mail
 - 1.2 USPS Address Adjustments
 - 1.3 Directory Service
 - 1.4 Basic Treatment
 - 1.5 Treatment for Ancillary Services by Class of Mail
 - 1.6 Attachments and Enclosures
 - 1.7 Mixed Classes
 - 1.8 Returning Mail
 - 1.9 Dead Mail
- 2.0 Forwarding**
 - 2.1 Change-of-Address Order
 - 2.2 Forwardable Mail
 - 2.3 Postage for Forwarding
- 3.0 Premium Forwarding Service**
 - 3.1 Prices and Fees
 - 3.2 Basic Standards
 - 3.3 Preparation
- 4.0 Address Correction Services**
 - 4.1 Address Correction Service
 - 4.2 Address Change Service (ACS)
 - 4.3 Sender Instruction

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5.0 Package Intercept

- 5.1 Description of Service
- 5.2 Postage and Fees
- 5.3 Adding Extra Services
- 5.4 Registered Mail
- 5.5 Request for Intercept

6.0 Requesting Withdrawal and Disposal of a Mailing

- 6.1 Request Process

7.0 Pickup on Demand Service

- 7.1 Pickup on Demand Service Fee
- 7.2 Basic Standards
- 7.3 Postage and Fees
- 7.4 On-Call Service
- 7.5 Scheduled Service
- 7.6 Priority Mail Express Reshipment Service

8.0 Mailing List Services

- 8.1 Mailing List Service Fees
- 8.2 General Information
- 8.3 Fee Assessment
- 8.4 Name and Address List Correction
- 8.5 Occupant Lists
- 8.6 Sortation of Lists on Cards by 5-Digit ZIP Code
- 8.7 Election Boards and Voter Registration Commissions

9.0 Address Sequencing Services

- 9.1 Address Sequencing Service Fees
- 9.2 Service Levels
- 9.3 Card Preparation and Submission
- 9.4 Sequencing Cards With Blanks for Missing Addresses or Sequencing Address Files With Missing Sequence Numbers
- 9.5 Sequencing With Address Cards or Address File Sequencing With Addresses Added for Missing and New Addresses
- 9.6 Service Charges
- 9.7 Submitting Properly Sequenced Mailings

508 Recipient Services

1.0 Recipient Options

- 1.1 Basic Recipient Concerns
- 1.2 Carrier Release Endorsement for Parcels

- 1.3 Jointly Addressed
- 1.4 Delivery to Addressee's Agent
- 1.5 Delivery to Individual at Organization
- 1.6 Delivery at Hotels, Institutions, Schools, and Similar Places
- 1.7 Conflicting Delivery Orders
- 1.8 Commercial Mail Receiving Agencies

2.0 Conditions of Delivery

- 2.1 City Delivery Service
- 2.2 Rural Delivery Service
- 2.3 Highway Contract Delivery Service

3.0 Customer Mail Receptacles

- 3.1 Basic Information for Customer Mail Receptacles
- 3.2 Curbside Mailboxes
- 3.3 Wall-Mounted Centralized Mail Receptacles

4.0 Post Office Box Service

- 4.1 Fees for Post Office Box Service
- 4.2 Basic Information for Post Office Box Service
- 4.3 Service
- 4.4 Conditions of Use
- 4.5 Basis of Fees and Payment
- 4.6 Fee Group Assignments
- 4.7 Fee Refund
- 4.8 Keys and Locks
- 4.9 Service Refusal or Termination

5.0 Caller Service

- 5.1 Caller Service Fees
- 5.2 Basic Information
- 5.3 Service
- 5.4 Conditions of Use
- 5.5 Basis of Fees and Payment
- 5.6 Fee Refund
- 5.7 Service Refusal or Termination
- 5.8 Accelerated Reply Mail (ARM)

6.0 General Delivery

- 6.1 Purpose
- 6.2 Service Restrictions
- 6.3 Delivery to Addressee
- 6.4 Holding Mail

7.0 Hold For Pickup

- 7.1 Fees and Postage
- 7.2 Basic Information
- 7.3 Preparation Definitions and Instructions

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8.0 Firm Holdout

- 8.1 Purpose
- 8.2 Obtaining and Using Service
- 8.3 Service Cancellation

9.0 Pandering Advertisements

- 9.1 Prohibitory Order
- 9.2 Taking Action Against Violations

10.0 Sexually Oriented Advertisements

- 10.1 Basic Information for Sexually Oriented Advertisements
- 10.2 Applying for Listing
- 10.3 Requesting Removal From List
- 10.4 Availability of USPS Lists
- 10.5 Envelope Marking
- 10.6 Violations
- 10.7 Reporting Unsolicited Advertisements

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Other Services

1.0 Address Information System Services

- 1.1 General Information
- 1.2 Address Element Correction
- 1.3 Address Matching System Application Program Interface
- 1.4 Advance Notification and Tracking System
- 1.5 AEC II Service
- 1.6 Address Information Service Viewer
- 1.7 Carrier Route Information System
- 1.8 CASS Certification
- 1.9 Change-of-Address Information for Election Boards and Registration Commissions
- 1.10 City State
- 1.11 Computerized Delivery Sequence (CDS)
- 1.12 Delivery Statistics
- 1.13 Delivery Type
- 1.14 Delivery Point Validation
- 1.15 DSF2 Service
- 1.16 eLine-Of-Travel Service
- 1.17 Five-Digit ZIP
- 1.18 Labeling Lists
- 1.19 LACS^{Link}
- 1.20 MAC Batch System Certification
- 1.21 MAC Gold System Certification

- 1.22 MAC System Certification
- 1.23 MASS Certification
- 1.24 NCOA^{Link}
- 1.25 NCOA^{Link} — ANK^{Link} Service Option
- 1.26 Official National Zone Charts
- 1.27 Periodicals Accuracy, Grading, and Evaluation System Certification
- 1.28 PAVE System Certification
- 1.29 RDI Service
- 1.30 Topological Integrated Geographic Encoding and Referencing
- 1.31 Z4CHANGE
- 1.32 Z4INFO
- 1.33 ZIP+4 Service
- 1.34 ZIPMove
- 1.35 ZIP Code Sortation of Address Lists
- 1.36 99 Percent Accurate Method

2.0 Nonpostal Services

- 2.1 Bird Hunting Stamps
- 2.2 U.S. Savings Stamps
- 2.3 U.S. Savings Bonds
- 2.4 Postal Savings