Mailing Standards of the United States Postal Service

Domestic Mail Manual

Updated 11-7-11

DMM Introduction

Summary of Changes

Quick Service Guides

RETAIL MAILING SERVICES

100 Retail Mail Letters, Cards, Flats, and Parcels

- 101 Physical Standards
- 102 Elements on the Face of a Mailpiece
- 110 Express Mail
- 120 Priority Mail
- 130 First-Class Mail
- 150 Parcel Post
- 170 Media Mail and Library Mail

COMMERCIAL MAILING SERVICES

200 Commercial Mail Letters and Cards

- 201 Physical Standards
- 202 Elements on the Face of a Mailpiece
- 210 Express Mail
- 220 Priority Mail
- 230 First-Class Mail
- 240 Standard Mail

300 Commercial Mail Flats

- 301 Physical Standards
- 302 Elements on the Face of a Mailpiece
- 310 Express Mail
- 320 Priority Mail
- 330 First-Class Mail
- 340 Standard Mail
- 360 Bound Printed Matter
- 370 Media Mail and Library Mail

400 Commercial Mail Parcels

- 401 Physical Standards
- 402 Elements on the Face of a Mailpiece
- 410 Express Mail
- 420 Priority Mail
- 430 First-Class Package Service
- 440 Standard Mail
- 450 Parcel Select
- 460 Bound Printed Matter
- 470 Media Mail and Library Mail

GENERAL INFORMATION

500 Additional Services

- 503 Extra Services
- 505 Return Services
- 507 Mailer Services
- 508 Recipient Services
- 509 Other Services

600 Basic Standards For All Mailing Services

- 601 Mailability
- 602 Addressing
- 604 Postage Payment Methods
- 607 Mailer Compliance and Appeals of Classification Decisions
- 608 Postal Information and Resources
- 609 Filing Indemnity Claims for Loss or Damage

700 Special Standards

- 703 Nonprofit Standard Mail and Other Unique Eligibility
- 705 Advanced Preparation and Special Postage Payment Systems
- 707 Periodicals
- 708 Technical Specifications
- 709 Negotiated Service Agreements and Experimental and Temporary Classifications

Index and Appendices

Index Forms Glossary Price List—Notice 123